

Student Satisfaction Survey

Special Services Office

Section One

- 1.0 Special Service Office is quick to respond to my needs:**
 Strongly Agree Agree Disagree Strongly Disagree
- 1.1 SSPO puts high value on my needs:**
 Strongly Agree Agree Disagree Strongly Disagree
- 1.2 SSPO helped me identify and understand my needs, abilities, and interests:**
 Strongly Agree Agree Disagree Strongly Disagree
- 1.3 SSPO helped me develop a plan for success:**
 Strongly Agree Agree Disagree Strongly Disagree
- 1.4 SSPO staff listens to my concerns:**
 Strongly Agree Agree Disagree Strongly Disagree

Section Two

- 2.0 How would you rate our service in terms of:**
- | | Excellent | Very Good | Fair | Poor |
|-------------------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Your overall experience | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The value of our service | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The promptness of our service | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The courtesy of our staff | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Section Three

- 3.0 Which of the following services do you receive:**
- | | |
|--|--|
| <input type="checkbox"/> Attendance costs
<input type="checkbox"/> Peer tutoring
<input type="checkbox"/> Interpreter services for the Hearing Impaired
<input type="checkbox"/> Note taker | <input type="checkbox"/> SSPO Provided reader for exams
<input type="checkbox"/> Books on tapes
<input type="checkbox"/> Special instructional equipment |
|--|--|
- 3.1 Of the service/s you received, how effective were they in meeting your special needs?**
- Excellent Very Good Fair Poor
- 4.0 How did you find out about the Special Service Programs Office? Check all that apply:**
- | | |
|---|---|
| <input type="checkbox"/> Catalog
<input type="checkbox"/> Community based agency
<input type="checkbox"/> MCC website
<input type="checkbox"/> High school counselor
<input type="checkbox"/> MCC admission application | <input type="checkbox"/> Schedule
<input type="checkbox"/> Student Handbook
<input type="checkbox"/> MCC Staff Person
<input type="checkbox"/> Other _____ |
|---|---|

Comments: _____