Student Satisfaction Survey
Special Services Office

Section One
1.0 Special Service Office is quick to respond to my needs:
  ○ Strongly Agree  ○ Agree  ○ Disagree  ○ Strongly Disagree

1.1 SSPO puts high value on my needs:
  ○ Strongly Agree  ○ Agree  ○ Disagree  ○ Strongly Disagree

1.2 SSPO helped me identify and understand my needs, abilities, and interests:
  ○ Strongly Agree  ○ Agree  ○ Disagree  ○ Strongly Disagree

1.3 SSPO helped me develop a plan for success:
  ○ Strongly Agree  ○ Agree  ○ Disagree  ○ Strongly Disagree

1.4 SSPO staff listens to my concerns:
  ○ Strongly Agree  ○ Agree  ○ Disagree  ○ Strongly Disagree

Section Two
2.0 How would you rate our service in terms of:

Your overall experience
The value of our service
The promptness of our service
The courtesy of our staff

Section Three
3.0 Which of the following services do you receive:
  ○ Attendance costs  ○ SSPO Provided reader for exams
  ○ Peer tutoring  ○ Books on tapes
  ○ Interpreter services for the Hearing Impaired  ○ Special instructional equipment
  ○ Note taker

3.1 Of the service/s you received, how effective were they in meeting your special needs?
  ○ Excellent  ○ Very Good  ○ Fair  ○ Poor

4.0 How did you find out about the Special Service Programs Office? Check all that apply:
  ○ Catalog  ○ Schedule
  ○ Community based agency  ○ Student Handbook
  ○ MCC website  ○ MCC Staff Person
  ○ High school counselor  ○ Other____________________
  ○ MCC admission application

Comments:______________________________________________________

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