SUCCESSFUL STUDENTS, SUCCESSFUL COMMUNITIES

2017-18 Annual Report
Year One Progress Updates on our Five-Year Strategic Plan
Introduction

At Muskegon Community College, we always strive for the best. In 2017-18, our ongoing efforts were recognized by Best Colleges, which ranked MCC as Michigan’s top community college.

Achieving and maintaining success requires a clear focus on our future, one built upon a well-defined strategy that captures input from our campus and our community. Our 2017-2022 Strategic Plan, which emerged from participation by our most important stakeholders, provides us with a dynamic compass to navigate the next few years.

The pages of the 2017-18 Annual Report contain informative data on the college’s progress toward reaching our stated goals. Just as our Strategic Plan was a collaborative effort, so are the many successes resulting from its implementation. It is true that when we join hands, we can reach twice as far.

One example of this, which we are extremely proud to offer our students and the communities we serve, is the official opening of our state-of-the-art Carolyn I. and Peter Sturrus Technology Center at 388 W. Clay in downtown Muskegon. This $14.81 million advanced manufacturing and entrepreneurism facility is named for the philanthropic husband and wife, whose belief in the college and the community was manifested in their record-breaking $1.5 million gift.

In June, MCC student Cody Theil won the inaugural Sarnicola Entrepreneur Award, a $10,000 grant from another generous husband-and-wife team, Nick and Ashley Sarnicola, and the NextGen Foundation. The donors and the recipient, who was selected for his entrepreneurial idea, see a bright future for our region. The award presentation took place in conjunction with the opening of our Rooks|Sarnicola Entrepreneur Institute and the Lakeshore Fab Lab, a place where transformational ideas can become realities.

MCC’s cutting-edge facilities, both on our main campus and in downtown Muskegon, have gained statewide attention. Michigan Governor Rick Snyder chose MCC’s Sturrus Technology Center in June to sign into law his Marshall Plan for Talent. Like us, he realizes that creating a skilled workforce impacts the economic prosperity and quality of life for all our residents.

On behalf of the entire campus community, thank you for doing great things in Muskegon and West Michigan. By working together we are making an extraordinary difference in the lives of our students and our community.

Dr. Dale K. Nesbary, President

Contents

Planning Process 4
Key Performance Indicators 5
Priority 1: Student Support 6
Priority 2: Academic Programs 8
Priority 3: Facilities and Infrastructure 10
Priority 4: Engagement and Collaboration 12
Priority 5: Culture and Equity 14
Foundation for MCC Supporters 16
Planning Committee Members 20
2017-18 Financials 22
About MCC 23
Locations 24

Our Mission

Muskegon Community College, dedicated to equity and excellence, prepares students, builds communities, and improves lives.
“It was important to MCC that this be a strategic plan for the community and by the community.”

– Tina Dee, Director of Strategic Initiatives

Collaboration Leads to Focus on Student Success

Throughout the 2016-2017 academic year, over 180 volunteers from the campus and community worked together to develop an integrated strategic plan to guide the activities of Muskegon Community College over the next five years. The college had the goal to create a strategic plan for the community, by the community. To that end, community input was sought throughout the process through listening tour events, preview forums, and surveys. The result is a plan with five priorities, all focused on student success.

During the first year of implementation of the 2017-2022 Strategic Plan, members of the Implementation Advisory Team worked closely with all departments to establish measurable objectives for each of the 25 goals. Over 100 measurable objectives were set. The objectives were then prioritized, with seven selected as Key Performance Indicators.

Muskegon Community College follows an integrated planning process that works to build relationships and align all areas of the organization. Our integrated plan incorporates vertical alignment to ensure there is a direct connection from mission to on-the-ground operations, and horizontal alignment so that all departments are effectively working together towards the same institutional goals. Planning consultant Nick Santilli and materials from the Society for College and University Planning (SCUP) guided our process and ensured integrated planning best practices were employed.

Going forward, our annual reports will focus on reporting the progress made on the goals set through this integrated planning process. We have provided a summary of accomplishments from the past year and focus areas for the current year for each priority. It is important to note that this is just summary information and does not include all accomplishments or current efforts. Progress metrics for our 100+ objectives are reported on a quarterly basis and are available for review on our website at muskegoncc.edu/progress.

If you would like more details about the planning or implementation process, contact Tina Dee, Director of Strategic Initiatives, at tina.dee@muskegoncc.edu.

Key Performance Indicators

- **AFFORDABLE TUITION**
  - 100% ACHIEVED IN 2017-18
  - Keep tuition at the #1 lowest rate in Muskegon, Newaygo, Oceana, and Kent Counties (objective #1.2.01)
  - MCC offers the lowest rate in our 4-county service area

- **STUDENT SATISFACTION**
  - 100% ACHIEVED IN 2017-18
  - Maintain student satisfaction at same or higher rate than national average of 64% (objective #1.1.01)
  - The student satisfaction rate was 66% in the most recent survey

- **ENROLLMENT**
  - 97.66% ACHIEVED IN 2017-18
  - Maintain enrollment at the same level or greater than previous year (objective #1.3.01)
  - 2017-18 Enrollment was down just slightly, 2.3%

- **GRADUATION RATE**
  - 100% ACHIEVED IN 2017-18
  - Maintain graduation rate at the same or greater than state average (objective #1.4.01)
  - 19% earned a credential, the state median rate is 16%

- **ACCREDITATION**
  - 100% ACHIEVED IN 2017-18
  - Retain Accreditation by the Higher Learning Commission (objective #2.9.01)
  - MCC is fully accredited and on track for re-accreditation in 2020

- **EQUITY**
  - 21.05% ACHIEVED IN 2017-18
  - Reduce achievement gap in degree/certificate attainment among students of color (objective #1.4.02)
  - Graduation rates for students of color is 4% vs overall rate of 19%

- **FINANCIAL STEWARDSHIP**
  - 100% ACHIEVED IN 2017-18
  - End each fiscal year with a 100% balanced budget (objective #5.23.01)
  - We are on track to end FY2018 with a balanced budget
**Priority #1 Student Support**

“We support students with what they need to succeed, whether it’s career planning or providing food from the Jayhawk Pantry.”
— Sally Birkam, Dean of Student Success and Campus Life

**2017-2022 Goals**

1. Continue improving outstanding service initiatives to further enhance the student experience from awareness, application, and enrollment, through graduation and lifelong engagement
2. Increase awareness of and improve systems related to financial aid, scholarships, and other funding sources
3. Improve collaborations and outreach with K-12 partners and prospective students to provide clear pathways to higher education opportunities
4. Continue to improve student learning as evidenced by pass rates, persistence and retention, GPA, and goal attainment
5. Strengthen collaborations with higher education partners to increase the percentage of students who transfer to and succeed at four-year institutions

How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.

**Provide comprehensive support systems to ensure student success**

**FY2017-2018 Accomplishments**

- Established 40 measurable objectives related to providing student support
- Maintained the lowest tuition in Muskegon, Ottawa, and Kent Counties
- Implemented new career services software that allows students to upload resumes, search for jobs and internships, and explore career options
- Added a Student Planning software module that helps students graduate on time by helping them create and monitor an academic plan, review progress on graduation requirements, and register for classes
- Commenced renovation of the Testing Center that will expand services to students with a variety of abilities and will allow MCC to offer IT certification testing and CLEP (College-Level Examination Program) testing
- Hosted 19 high schools for College Visit Day

**Focus areas for FY2018-19:**

- Host English curriculum summit
- Increase completion rate of the Free Application for Federal Student Aid (FAFSA) to 69% (currently at 62%)
- Offer an online scholarship application process
- Create transfer school advisory board
- Increase enrollment of underrepresented students to same level as Muskegon County population (up to 19.9% from 15.7% as of 2017)
- Reduce achievement gap in 3-year degree/certificate attainment among students of color

**How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.**

**3,000+ Free Tutoring Sessions Provided**

The Tutoring Center provides assistance for everything from “math anxiety” to help with course-specific challenges. Last year, over 1,000 students benefited from a variety of service options including peer tutoring, walk-in tutoring, small group tutoring, and online tutoring.

MCC alumsa Shelinda Knight-Davenport (left) explains that she was able to succeed at MCC, “thanks to the help I received at MCC’s tutoring center every semester,” which allowed her to join the Phi Theta Kappa Honor Society.

The Tutoring Center, which provided 3,244 sessions last year, recently earned certification from the CRLA International Tutor Training Program. “This means our tutors are not only qualified to help with content, but also to ensure students receive the best support possible,” said Dean Fritzemeier, Tutoring Services Manager.

**How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.**

**We guide students in the transfer process by optimizing their time at MCC to help make the transfer process as smooth as possible.**
— Hesi Romero, Career and Transfer Services Coordinator, assists students with transferring to four-year institutions. MCC’s Career and Transfer Office also manages an online career management system that connects students and alumni with employment opportunities.
**Priority #2 Academic and Training Programs**

**“We take great pride in making sure our educational programs are relevant, engaging, and challenging so students are prepared for success.”**  
– Kelley Conrad, Vice President for Academic Affairs

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**2017-2022 Goals**

6. Provide viable courses and programs that address the changing needs of a diverse community

7. Meet current needs by offering new courses and programs in the areas of health care, science, and technology, as identified by the 2016-2017 Needs Assessment Survey

8. Develop and implement a system of ongoing regional market analysis that informs what programs, delivery methods, and locations are needed to meet community/business needs in Muskegon, Ottawa, and Newaygo Counties

9. Evaluate our effectiveness for student learning through multiple processes, consistent with the Higher Learning Commission and other accrediting bodies, and designed to promote continuous improvement

10. Develop a new Academic Master Plan

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**FY2017-2018 Accomplishments**

- Established 16 measurable objectives to support goals related to academic programs
- The Lakeshore Business and Industrial Service Center (LBISC) conducted a survey to assess how well MCC is doing to prepare students; the results are being analyzed and will be used to inform service expansion
- Committees were formed to prepare for reaffirmation of Accreditation by the Higher Learning Commission in 2020
- Five academic programs were reviewed to ensure they meet learning effectiveness guidelines (20% of academic programs are reviewed each year)

**Focus areas for FY2018-19:**

- Improve pass rates of gateway courses
- Conduct one needs assessment each year to determine what academic programs and courses are required to meet un-met needs in three-county service area, share/discuss results at 2019 summit
- Develop and promote new Academic Master Plan by 4/30/19, which will include strategies for programs related to health and STEM (science, technology, engineering, math)

**Medical Assistant Joins Health Program Array**

The Medical Assistant program is just one of many programs and services implemented in response to community needs. “We conduct community needs assessments using a variety of methods,” explains Dr. Edward Breitenbach, Dean of Instruction and Assessment. “This particular program was developed through an ongoing relationship with Mercy Health, who identified an emerging need for medical assistants in the West Michigan area.”

MCC responded to this need by offering a Medical Assistant program in January 2016, which became immediately successful. According to Program Coordinator Dawn Platt, “Students completing the program currently have a 100% pass rate after taking the national certification exam and 100% of graduates seeking employment have jobs working as medical assistants.”

Programs are also available in nursing, respiratory therapy, Certified Nursing Assistant (CNA), and Medical Office Management.

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**“MCC supports businesses by reaching out with all aspects of education: apprenticeship education, up-skill training.”**  
– LBISC client

MCC’s Lakeshore Business and Industrial Service Center helps meet the challenge of global and local competition by providing a variety of training options. They work closely with area industries and business leaders to ensure training options meet local needs.
Successful Students, Successful Communities

Muskegon Community College 2017-18 Annual Report

Priority #3 Facilities and Infrastructure

“Quality facilities and equipment support student success. Our students get to enjoy and experience learning in some of the best educational facilities in Michigan!”

– Dr. John Selman, Provost

2017-2022 Goals

11. Complete 2010 Facility Master Plan, including construction of health and wellness center, arts facility, and downtown center

12. Improve room numbering system and establish wayfinding consistency at all locations

13. Improve access of our facilities, technology, and media to expand equal opportunities for persons with various abilities

14. Demonstrate environmental stewardship by implementing a comprehensive institutional sustainability plan

15. Provide high quality technology wherever and however programs and services are offered to students, employees, and community members

16. Commission a new Facility Master Plan by 2020 to assess future facility needs in Muskegon, Ottawa, and Newaygo Counties

How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.

Provide a state-of-the-art learning environment that meets academic needs while promoting access and sustainability

Health & Wellness Center to Open January 2019

The Health and Wellness Center, a new 52,000 squarefoot classroom and academic facility on the main campus is scheduled to open in January 2019. It will be the home to MCC’s Health, Physical Education and Recreation Department, the Medical Assistant Program, the Nursing and Respiratory Therapy Simulation Center.

A Mercy Health Partners Primary Care Center is also incorporated into the facility. The collaboration between MCC, Mercy Health, and Grand Valley State University, will provide MCC nursing students with opportunities for required clinical hours.

If you would like to be invited to the grand opening, please send your contact information to strategic.planning@muskegoncc.edu.

FY2017-2018 Accomplishments

• Established 15 measurable objectives to support goals related to facilities, technology, and other infrastructure needed to provide a state-of-the-art learning environment

• The Peter and Carolyn I. Sturrus Technology Center opened in downtown Muskegon

• Developed procedure to measure level of satisfaction with technology among students and employees,

• The IT Help Desk responded to 5,473 support requests by students and employees while earning a service rating of 4.85 out of 5

• Sustainability efforts included installation of two beehives and Earth Week activities that were focused on reducing plastic waste

Focus areas for FY2018-19:

• Open new Health and Wellness Center on Main Campus

• Continue to evaluate and improve sustainability efforts

• Continue to assess and expand facility, technology, and media accessibility for persons with various abilities

• Develop signage standards and specifications

• Begin process of renumbering rooms on Main Campus and identify signage needs

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How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.
“Our collaborations with K12 districts, government officials, and business and industries help ensure student needs are being met.”

– Dr. Dale Nesbary, President

2017-2022 Goals

17. Clearly differentiate MCC in communications with prospective students, community partners, donors, and alumni

18. Continue to improve marketing and communication efforts to increase enrollment while increasing awareness of mission, programs, and services

19. Cultivate strategic partnerships with business, industry, and other key organizations to meet needs and support student success

20. Promote philanthropic support of students, scholarships, programs, and endowments

21. Increase pride and involvement among alumni and retirees

How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.

FY2017-2018 Accomplishments

• Established 29 measurable objectives to support goals related to strategic partnerships, marketing, fundraising, and alumni/retiree relations

• LBISC Engaged 47 businesses in training services, exceeding the goal of 39

• 20 Alumni and retirees attended the Founder’s Day event

• Foundation for Muskegon Community College (FMCC) donors contributed over $127,000 to the Annual Fund Campaign, supporting scholarships, Jayhawk Pantry, various academic programs, and other mission-driven needs

Focus areas for FY2018-19:

• Develop and test key messages for marketing and other key communications

• Measure the impact of marketing to prospective students, community members, and alumni through conversions on social media and the website

• Establish procedures to track and report relationship activities with K-12 districts, higher education partners, and other potential partners; use reporting data to identify additional collaboration opportunities to meet student and community needs

• Increase alumni submissions to MCC’s magazine, Reflections

• Promote awareness of MCC programs and services by expanding circulation of Reflections magazine and e-newsletters

• Meet or exceed the FMCC Annual Fund Goal of $100,000

• Continue progress on the Capital Campaign, which has a goal to raise $5 million by 2022 for facilities and equipment

Enrollment Reps Provide Paths to Success

Meeting with an enrollment representative is usually the first step in the journey to success for community college students. Much of the time, the first steps in this journey are taken before they visit any of our campus locations. In addition to servicing 57 high schools in our four-county service area, the reps are often at a variety of community events and collaborate with Michigan Works, United Way, and other partner organizations.

The ultimate goal is to show prospective students a path to success by getting them on campus to see all that MCC has to offer. In addition to campus tours, they offer a variety of events to help reduce any concerns related to the college experience. “Last year we implemented College 101, an event that provides prospective students and their families the opportunity to tour the campus, learn about areas of study, and get tips on how to succeed,” explained Stephanie Briggs, Director of Admissions.

“Growing Jayhawk Pride among our alumni and retirees helps build a sense of community and strengthens support for our students.”

Rachel Stewart supports alumni and retiree engagement by coordinating a variety of activities such as networking and social events, the Distinguished Alumni Award program, and managing benefits for Alumni Association members, which is free for alumni! Details are available at muskegoncc.edu/alumni.

How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.
**Priority #5 Culture and Equity**

“The well-being and safety of our MCC community members is a priority and crucial to personal, professional, and academic success.”

– Kristine Anderson, Executive Director of Human Resources

**2017-2022 Goals**

22. Develop and implement programs for students and employees to further promote inclusion and equity, creating a welcoming environment for all

23. Promote a culture of accountability by establishing key performance indicators (KPIs) for all departments and expand the institutional dashboard to report our progress to the community

24. Continue to monitor and enhance safety and security at all MCC locations and online environments

25. Establish student and employee wellness programs

How well do these goals meet student and community needs? Visit muskegoncc.edu/progress to provide your feedback.

**Strengthen our culture of inclusion, equity, accountability, safety, and well-being**

**Jayhawk Culture: Diversity, Equity, Inclusion**

In order to provide an environment where everyone feels welcomed and has the opportunity to succeed, MCC has implemented a number of policies, goals, and activities.

In addition to setting goals that address the enrollment and success rates for students of color, MCC offers a variety of events, including the “...And Justice for All” community discussions series. “Now is as good a time as ever to engage our students in a larger societal issue that is worth talking and educating our students beyond the normal classroom discussions,” says Dr. John Selmon, Provost.

Other programs and services include Jayhawk Academy, a 13-week enrichment program for adults with unique needs and disabilities, and Wings, a summer enrichment program for K-7 students. More information about MCC’s diversity, equity, and inclusion activities is available at muskegoncc.edu/dei.

**FY2017-2018 Accomplishments**

- Established 21 measurable objectives to support goals related to inclusion, equity, accountability, safety, and well-being
- Completed an assessment that measured MCC’s data security against 120 controls derived from Industry Standards (ISO27000)
- Commenced a facility safety vulnerability assessment of all MCC locations
- 33 of MCC departments established one or more Key Performance Indicators
- Employees were offered several wellness programs including Weight Watchers and a walking program
- FY2017-18 Budget goals were achieved and the Board of Trustees approved a FY2018-19 balanced budget in May 2018

**Focus areas for FY2018-19:**

- Review results of facility vulnerability assessment and set new measurable objectives to increase campus safety at all locations
- Increase the percentage of students who feel welcome on campus, currently at 43%, to the national average of 55%
- Maintain financial stewardship by keeping all expenses at or below budgeted amount
- Increase diversity of applicant pool for faculty positions to reflect population of Muskegon County (23.6% non-majority in 2017)
- Offer at least one wellness program for students at Health and Wellness Center when it opens in January

“...And Justice for All” community discussions series. “Now is as good a time as ever to engage our students in a larger societal issue that is worth talking and educating our students beyond the normal classroom discussions,” says Dr. John Selmon, Provost.

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The Foundation for Muskegon Community College (FMCC) is a nonprofit 501c3 organization with the sole purpose to raise funds to support MCC. Last year’s campaign efforts raised $2,132,131 through a variety of efforts. Highlights include:

- The FMCC Capital Campaign made it to the half-way to the goal of raising $5 million by 2022, with much thanks to Carolyn I. and Peter Sturrus for a $1.5 million gift, the largest single donation in the history of the college.
- FMCC donors contributed over $127,000 to the Annual Fund Campaign to support scholarships, academic programs, and student life activities/services, including the Jayhawk Pantry.
- Nearly 150 people attended Founder’s Day, which featured dueling pianos entertainment and raised nearly $8,000 for the Jayhawk Food Pantry.
- Nearly $10,000 was raised to support the Student Success Emergency Fund at the annual Jayhawk Scramble golf outing.

For more information about how you can support students with a gift to the Foundation for MCC, contact FMCC Director, Amy Swope, at amy.swope@muskegoncc.edu.
Successful Students, Successful Communities

Leave a Legacy

The Foundation for Muskegon Community College Legacy Society is comprised of individuals who have included Muskegon Community College in their estate planning. Anyone wishing to leave a legacy at the College may do so through planned gifts like bequests, trusts, annuities, or by designating MCC as the beneficiary of a life insurance policy. These thoughtful contributions help strengthen the endowment and will enable MCC to advance its mission to help students and communities for generations to come.

The following supporters indicated they plan to leave a bequest or have already done so:

- Janice M. Agard Saxe
- Elmer L. Andersen*
- Douglas Bard
- Patricia A. Bard*
- Wayne C. Barrett
- John Bartley*
- Judith Brooky Green*
- Michael Brugman*
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- Leland L. Swenson
- Patricia J. Tevebaugh*
- John G. Thompson*
- William J. Vanderlaan
- Richard H. Kraft,* Member at Large
- Jack Rice*
- Ami Swope, Foundation Representative
- Diana Osborn, Trustee Representative
- Rachel Stewart, Alumni Relations Manager
- Nicholas Strait, Member at Large
- Susan Zemke, Faculty Representative
- Dale Nesbary, McC President
- Amy Swope, Foundation Director

The Foundation for Muskegon Community College (FMCC) Board members play an active role in our donor stewardship and fundraising efforts. If you would like to help advance the mission of MCC, visit muskegoncc.edu/fmccboard for our application or contact us at foundation@muskegoncc.edu.

*deceased

FMCC Donors Make a Difference

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City of Muskegon
Utanmarash and Charles Erberg
Bruce and Yvonne Essex
Roger and Paula Hoffman
Holland Litho Printing Service
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Alan A. Nielsen
Michael J. Nolan
Nicholas Paper
Mary H. Oakes
Diana R. and Terry R. Osborne
Robert and Linda Penny
David Pequets and Christine Pequet
Preferred Chrysler Dodge Jeep of Muskegon
Prein&Newhof
Polish Roman Catholic Union Lodge
78
Nancy and Gregory Pressler
Jack Ridl
Roy J. Portenga, PLC
Dr. Patricia Serotkin
Smith Haughhey Rice and Roegge
Joan Stewart
Swenson Family Fund
Carl and Doris Swenson
Mary Jo and Thomas Trentor
Tridonn Construction
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Western Michigan University
Daniel Yoder
Edwin and Sandra Young
James and Jane Zwiers

Preferred Chrysler Dodge Jeep of Muskegon
David Pequet and Christine Pequet
Robert and Linda Penny
David Pequets and Christine Pequet
Preferred Chrysler Dodge Jeep of Muskegon
Prein&Newhof
Polish Roman Catholic Union Lodge
78
Nancy and Gregory Pressler
Jack Ridl
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The Foundation for Muskegon Community College (FMCC) Board members play an active role in our donor stewardship and fundraising efforts. If you would like to help advance the mission of MCC, visit muskegoncc.edu/fmccboard for our application or contact us at foundation@muskegoncc.edu.
Successful Students, Successful Communities:
The Muskegon Community College 2017-2022 Strategic Plan

Throughout the 2016-17 academic year, 180 volunteers from Muskegon, Ottawa, and Newaygo counties worked together to identify priorities and develop goals to meet student and community needs. Throughout the process, community input was solicited through a series of forums and an online survey. The efforts resulted in a five-year plan that’s focused on student success. We appreciate the efforts of all those who contributed to the development and implementation of MxCC’s strategic plan.

2017-2022 Implementation Advisory Team

Dr. Dale Nesbary, President
Dr. John Selmon, Provost and Executive Vice President
Kelley Conrad, Vice President for Academic Affairs
Mike Alstrom, Chief Information Officer

Kristine Anderson, Executive Director of Human Resources
Eduardo Bedoya, Director of Institutional Research

Sally Birkam, Dean of Student Success and Campus Life
Dr. Ed Breitenbach, Dean of Assessment and Instruction

Cindy DeBoef, Assistant to the President

Tina Dee, Director of Strategic Initiatives

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Marthy McCormick, Dean of College Services and Athletic Director
JB Meessenburg, College Success Center Director

Amy Swobo, FMCC Director

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MCC Student
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Matthew Benander - MCC
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Patti D’Avignon - MCC
Dean Fritzemeier - MCC
Jane Gruel - MCC
Sylvia Hayes - MCC
Amy Huber - MCC Student
Shawn Jenkins - Grand Valley State University
Jeff Johnston - MCC
Pauline Keith - MCC
Jason Kennedy - Holland Public Schools
Diane Krasnewich - MCC Retiree
Donal McLaury - MCC Student
Dale Nesbary, MCC

Chair: Dr. Ed Breitenbach - MCC
Dr. John Selmon - MCC

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Eduardo Bedoya - MCC
Beth Blanton - MMC

Carole Briggs - MCC

MCC Student

Wendy Buhl - Western Michigan University
Karin Burrell - MCC

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Chair: Dr. John Selman - MCC
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Asst Chair: Paula Halloran - MCC
Asst Chair: Craig NIchols - MCC
Chuck Ammond - MCC

Tonetee Brown - MCC

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James Koens - Muskegon County
Anne Portenga - MCC Board of Trustees
Chad Riehl - Community Member

Dr. John Selmon - MCC

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Stacey Debrot - MCC
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Cheryl Flannery - MCC
Ann Fraser - MCC
Dena Isabel - Consumers Energy
James Koens - Muskegon County

Dr. John Selmon - MCC

Successful Students, Successful Communities: Muskegon Community College 2017-18 Annual Report
About Muskegon Community College

At Muskegon Community College, we are all about our students and helping them to achieve their dreams. Before they step into our classrooms and labs, we meet with each student. We explain the registration process, how to pay for classes, and describe the financial aid and scholarships that are available. But mostly, we listen. We learn about their educational and career goals. Then we share how MCC’s courses, degrees and certificates can help to make those plans a reality.

We help them chart a personalized course. Our investment in each student continues by providing exceptional instructors, facilities, and extracurricular opportunities that define a well-rounded collegiate experience. If extra academic assistance is needed along the way, our tutors provide it. If establishing the right study skills is the solution, our College Success Seminar staff will show them the way. Whether a student requires a semester or several years at MCC, our mission remains the same. We want to help each and every one of them to start, stay, and succeed.

Founded in 1926 as Michigan’s fourth community college, MCC offers classes at several locations in Muskegon, Ottawa and Newaygo counties. MCC’s Stevenson Center for Higher Education is home to three university partners; Grand Valley State University, Ferris State University, and Western Michigan University.
Muskegon Community College, dedicated to equity and excellence, prepares students, builds communities, and improves lives.

Muskegon County
221 S. Quarterline Road, Muskegon MI 49442
(Main Campus)
Carolyn I. and Peter Sturrus Technology Center
388 W. Clay, Muskegon MI 49440

Ottawa County
422 Fulton Street, Grand Haven MI 49417
(lower level of Grand Haven Community Center)
182 East St., Coopersville MI 49404
(in the Coopersville Community Services Building)
515 S. Waverly, Holland 49323
(in the GVSU Holland Satellite Center)

Newaygo County
4747 W. 48th Street, Fremont MI 49412
(within the Newaygo County Regional Educational Service building)
5479 West 72nd Street, Fremont MI 49412
(Regional Center for Agri-Science and Career Advancement)

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